



# HUNTERS CREEK NEWSLETTER APRIL 2025

## President's Corner

Greetings!

Spring has sprung in a big way and way too fast. First, I would like to extend a warm welcome to Officer Teresa LaFroschia, our new part time security officer. She agreed to start patrolling in our neighborhood as of March 1st. We are fortunate to have her on board in our neighborhood. One thing she has been noticing is that folks are rolling through the stop signs, as if they don't exist. Make sure to actually STOP at the stop signs. We don't want anyone getting hurt because they got in a hurry. We also have a few folks that seem to like to speed through the neighborhood. PLEASE SLOW DOWN. WE HAVE A LOT OF CHILDREN PLAYING THROUGHOUT OUR NEIGHBORHOOD, as well as people walking.

### ANNUAL MEETING IS ON WED, APRIL 9TH AT 7:00 PM:

ADANTE SENIOR LIVING CENTER - 2702 CEMBALO, SAN ANTONIO, TX 78230.

ALL NEIGHBORS ARE WELCOME TO ATTEND!

If you would like a ride to the center please call Marjorie at 210-709-5297. We will leave from the clubhouse by 6:30.

We have a few opportunities for helping out, now that the weather is improving. A committee is being formed by the swim and racquet club with our participation to look at doing some updates to the clubhouse. If you would like to be a part of the committee please reach out to myself or one of the swim and racquet club board members. Prior to the holidays I was approached about some improvements that we needed around our neighborhood. It would be nice if we could have a volunteer that could keep track of the projects that needed to get done, and list them on our Facebook page. One example, is at the bottom of the hill of Hunters Valley past the drainage ditch, there's a grassy area. The transition area from the sidewalk to the grass has some huge holes. If anyone is having topsoil, garden soil brought in, and ends up with some extra dirt, that would be a great place to put some to fill in those holes. It's a trip hazard that needs fixing. A lot of folks like to walk through that area, so keep it in mind when you are doing your yard work. If there are other areas that are in need of work, etc. let us know, and we will see what can be done about it. We strive to keep our neighborhood a nice safe place for everyone to enjoy.

Your Hunters Creek Neighborhood Association President

Irene Hays-Pierce

(210) 392-3880

## HUNTERS CREEK NEIGHBORHOOD ASSOCIATION

### BOARD OF DIRECTORS

President ..... Irene Hays-Pierce | 210-392-3880  
president@hunterscreeksatx.org

Vice President ..... Marjorie Fox  
vicepresident@hunterscreeksatx.org

Secretary ..... John Nicholas 210-827-8361  
secretary@hunterscreeksatx.org

Treasurer ..... Alan Kuentz | 210-749-7196  
boardmember@hunterscreeksatx.org

Member at Large 210-288-1867 | boardmember@hunterscreeksatx.org  
• Dan Bump | Sandy Kuhn | Christopher Fullerton

Membership Chair ..... Marilyn Harroff | membership@  
hunterscreeksatx.org

Pet Finder Irene Hays-Pierce | petfinder@hunterscreeksatx.org

Past President John Randolph | pastpresident@hunterscreek-  
satx.org

### OTHER COMMITTEES

Landscape. John Randolph | landscape@hunterscreeksatx.org

New Residents/Welcoming ..... Isabel Cervantes | welcome@  
hunterscreeksatx.org

Neighborhood Watch ..... Open

Newsletter . Mary Hays-Pierce | newsletter@hunterscreeksatx.  
org ..... 210-325-3880

### HUNTERS CREEK PET REGISTRY

Pet Finder ..... Irene Hays-Pierce | 210-392-3880  
petfinder@hunterscreeksatx.org

## HUNTERS CREEK SWIM AND RACQUET CLUB

### Board of Directors and Committee Chairs

Joe Struble, President ..... joe.struble@yahoo.com

Corinne Schuster, Treasurer ..... corinne.schuster@gmail.com

Laura Horansky, Secretary ..... 210-394-9268

Annie Bell, Swim Team ..... 210-273-2040

Sandra Bonilla, Club House Mgr. .... HCSRClubhouse@gmail.com

Shelly Works, Tennis Pros ..... 214-985-3628

Rudy Bonilla, Tennis Pros ..... 210-215-4557

Lila La Grange, Membership ..... HCSRcmembership@gmail.com

Nicky Sewell, Parent Group Chair ..... nicky578@gmail.com

## OTHER CONTACT NUMBERS FOR HUNTERS CREEK

Police ..... 911 or 210-207-7273

Fire ..... 911 or 210-207-7744

Club phone ..... 210-493-9912

All City Services ..... 311

[www.hunterscreeksatx.org](http://www.hunterscreeksatx.org)

FACEBOOK GROUP: [hunterscreeksatx](https://www.facebook.com/hunterscreeksatx)

[hunterscreekclub.clubexpress.com](https://www.facebook.com/hunterscreekclub.clubexpress.com)

### FACEBOOK GROUP

HuntersCreekSwimAndRacquetClub-San Antonio

### HC SECURITY OFFICER

Theresa LaFroschia Cell: (210) 315-0589

Email: [theresa.lafroschia@sanantonio.gov](mailto:theresa.lafroschia@sanantonio.gov)

## “HURRICANE” SEASON IS HERE AGAIN – CHECK OUT THESE IMPORTANT DATES!

The Hunters Creek Hurricanes Swim Team is preparing for another summer season of thrilling competition and community spirit! Join us (as a competitor or spirit-filled fan)!



### **IMPORTANT DATES:**

Hurricanes Kick Off Party:

May 4, 5:00-7:00

\*Pool remains open to all members, but may be slightly more crowded than usual, as the Hurricanes swimmers and their families will be gathering at the club for some fellowship in the pool as well as a light dinner and an informational meeting

### **Hurricanes Swim Team Practice Schedule:**

May 5-June 27 (Mon-Thurs): 5:00-8:00 pm

\*Practice schedule may change slightly, depending on roster size and team needs

\*Pool remains open to members during practice. The team will use a maximum of 4 lanes for practice, leaving 2 lanes (or more) + deep end available for members to use.

### **Hurricanes Swim Team HOME MEET Schedule:**

Saturday, May 31: 7:00 a.m.-12:00 p.m.

Saturday, June 14: 7:00 a.m. -12:00 p.m.

Come on down to cheer on the Hurricanes to victory! Grab a snack from the “Cat 5 Café” concessions stand and watch the Hurricanes take the ‘home pool’ advantage!

\*The pool is closed to recreational swimming of any kind during home swim meets – but that’s no reason to stay away from the pool area. Swim meets are great community entertainment – competition, sportsmanship, teamwork, all rolled into one!

### **Hurricanes End-of-Season Party and Awards Ceremony:**

June 29, 5:00-7:00

\*Pool remains open to all members, but may be slightly more crowded than usual, as the Hurricanes swimmers and their families will be gathering to celebrate their season

### **STAY SAFE - OUR PARKING LOT IS SMALL!**

(When both sides of the lot are full, it can be tricky to back out of a spot in a long pick up or Suburban; back-in when possible and watch for bicycles and small children!)

Swim team families – please consider carpooling/walking/riding your bike to the pool to alleviate some of the congestion – ESPECIALLY AT HOME MEETS. If forced to park outside the pool area, be considerate – leave mailboxes and driveways clear. Stay off the curbs, grass and flowerbeds. Playground/Tennis court users – please have patience with the traffic/congestion during scheduled practices and home meets; walk, ride your bike, carpool when possible, or schedule your use of the club during less crowded times.

EVERYONE: Drive with caution, as there will be lots of little ones making their way to the pool and walking through the parking lot. Be patient and watchful during scheduled practice times and on meet dates.

### **THANKS FOR SUPPORTING THE HUNTERS CREEK HURRICANES SWIM TEAM!**

**HENDRICKS**  
PROPERTY MANAGEMENT

**RESIDENTIAL  
PROPERTY  
MANAGEMENT**

**Your Home is Our Priority!**



Hendricks Property Management is a  
trusted leader in full service, residential  
property management.

**Veteran, Educator, & First Responder discounts!**

 **Marketing**

 **Rent Collection**

 **Maintenance**

 **Financial Reporting**

 **Property Walk Throughs**

 **Tenant Screening**

210-344-3463  
www.SArents.com

2227 Lockhill Selma Rd  
San Antonio, TX 78230



## APRIL SWIM & RACQUET CLUB UPDATE

By Joe Struble, President

If you haven't already, please renew your Club membership as soon as possible. Swim season is just around the corner and the deck and diving board have been restored. Your Club dues help support lifeguards, swim team, racquet sports, utilities, maintenance and improvements. The Club is an important neighborhood asset that we have maintained for 40+ years through membership and volunteer service. We keep the dues low to make it accessible to all our neighbors. Having the neighborhood Club in tip-top shape and maintained adds to your home value. Membership at similar swim and racquet clubs costs over \$1000 a year, ours costs \$290. Club membership is a fantastic value and we need every member we can get!

The Swim Team season will be kicking off soon. The neighborhood swim team is a great way for the kids to get to know each other. The team provides an inviting environment where fun and athletics mix. The kids get stronger and become much better swimmers over a short period of time. You can find more info and sign up on the Club Website.

Tennis is also a good option to get kids moving. We have six lighted courts that are in great shape for our members to use! There are pros at the Club who teach beginners to competitive players. Tennis is a lifetime sport and we have an active group of senior players.

There are two important dates coming up in April—the annual member meeting will be April 14 at 7pm at the clubhouse and our member cleanup event is April 26 from 9am-2pm. At the annual meeting, we will go over the Club's finances, discuss upcoming projects and elect directors. We are looking for new directors with a particular interest in marketing, IT and facilities maintenance. At the cleanup event, we plan to have crews for landscape, cleanup and paint. We will post more details on the cleanup activities to the Club Facebook page. We are looking forward to seeing you all out there volunteering to give the Club some much needed TLC to get it ready for Summer!

### Safe Neighborhoods. Strong Communities.



"I'm running for Mayor because I believe in San Antonio, and I have actionable, common-sense solutions to make us

**Safer, Stronger, and Smarter**

We can get our economy back on track, support our police and first responders, and put San Antonio first—without ever losing what makes us unique and authentic."

**MANNY**  
For Mayor ★ Safer. Stronger. Smarter.

Learn more about  
**Manny's Five Contracts with the People**  
at:



**MannyForSA**



Pol. adv. paid for by Manny Pelaez Campaign, April Ancira, Treasurer

## Great Service Comes from the **Heart**



Let My Experience and Expertise  
of over 37 Years Get You the Best Price!



**Carla Haley**  
REALTOR®

**210-508-3727**

carla@carlahaley.com

*Selling San Antonio since 1987!*

**kw** HERITAGE  
KELLER WILLIAMS REALTY

1717 N. Loop 1604 E.  
San Antonio, TX 78232

## SPONSORSHIP OPPORTUNITY FOR "HURRICANE SEASON"



Don't miss this chance to have your business recognized for supporting friendship, fitness, and community fun! "Hurricane Season" is almost here, and our home swim team needs your support!

The parent committee is hard at work planning an exciting and competitive swim season for local kids. Sponsorships are starting to roll in. Your support ensures our facility meets competition-ready standards and supports camaraderie events for our swimmers. In return, we'd love to promote your business with a banner at the pool, social media shoutouts, and logo placement on team t-shirts and the team's website—offering great visibility among local families.

If you or someone you know has a business that would benefit from this opportunity, please reach out!

The Hunters Creek Hurricanes have been in action for 25+ years with a strong record of camaraderie and competition. The Hurricanes swim team is operated by experienced coaches and a dedicated parent committee, fulfilling their mission of providing kids aged 5-18 an opportunity to grow their swimming skills while building friendships in a safe and supportive environment.

### GOLD MEDAL SPONSOR Level - \$500

- Your company name/logo on team website year-round - large font/premium position in layout hunterscreek.swimtopia.com
- Your company name/logo on vinyl banner - large font/premium position in layout. 12-month exposure in the Hunters Creek Pool area.
- Your company name/logo on team T-shirts - Large font, premium position in layout. Swimmers & parents purchase our t-shirts!
- Your company sponsorship announced at home meets - 2 meets with hundreds of community & team spectators/competitors present at each meet.
- Social media plugs (on Hunters Creek Neighborhood Facebook page, Hunters Creek Swim & Racquet Club Facebook page)

### SILVER MEDAL SPONSOR Level - \$250

- Your company name/logo on team website year-round hunterscreek.swimtopia.com
- Your company name/logo on vinyl banner. 12-month exposure in the Hunters Creek Pool area.
- Your company name/logo on team T-shirts. Swimmers and parents purchase our t-shirts!
- Social media plugs (on Hunters Creek Neighborhood Facebook page, Hunters Creek Swim & Racquet Club Facebook page)

### BRONZE MEDAL SPONSOR Level - \$125

- Your company name/logo on team website year-round hunterscreek.swimtopia.com
- Your company name & logo on team T-shirts. Swimmers and parents purchase t-shirts!
- Social media plugs (on Hunters Creek Neighborhood Facebook page, Hunters Creek Swim & Racquet Club Facebook page)

### ALL SPONSORS GET:

Satisfaction of knowing you are part of the home team where fitness and sportsmanship are promoted, friendships are forged, and family fun abounds!



### DEADLINE - MAY 1 (TO GET LOGO ON T-SHIRT)

Checks payable to HCSRC. Payment address: PO Box 780463, San Antonio, TX 78278-0463 or Paypal us @ Hunters Creek Swim & Recreation Club:

Send company logo and phone number by May 1st to: HCSRCHurricanes@gmail.com

**Questions?** Call Annie @ 210-273-2040, anniebell71@gmail.com





## JOIN THE HUNTERS CREEK HURRICANES SWIM TEAM — REGISTRATION IS OPEN!

Ready to make a splash this summer? Sign up now for the Hunters Creek Hurricanes Swim Team! Our competitive team welcomes swimmers ages 5-18 of all skill levels. It's the perfect way to stay cool in the Texas heat, make new friends, and have a blast!

Help us spread the word—invite your classmates, friends, and even teammates from other sports (swimming is a fantastic, low-impact off-season sport). Both residents and non-residents of Hunters Creek are welcome!

**Season Dates:** Early May – End of June

**Practice:** Evening sessions

**Meets:** Four dual meets, plus a divisional championship on the last Sunday of June

Learn what we're all about at the **SEASON KICKOFF PARTY on MAY 4 @ 5 PM**—meet the coaches, connect with teammates, and enjoy some poolside fun!

Register today at [hunterscreek.swimtopia.com](http://hunterscreek.swimtopia.com) Questions? Email us at [HCSRCHurricanes@gmail.com](mailto:HCSRCHurricanes@gmail.com)

**GO HURRICANES!**



**HUNTERS CREEK  
HURRICANES  
SWIM TEAM**

**OPEN TO ALL KIDS AGES 5-18  
REGISTRATION NOW OPEN!**

ONLINE REGISTRATION AT:  
**HUNTERSCREEK.SWIMTOPIA.COM**

DOUBLE PANE WINDOWS • MIRRORED WALLS  
REPLACEMENT GLASS • SHOWER ENCLOSURES  
GLASS TABLE TOPS

*Free Estimates*

## B&T Glass & Mirror

TOMMY MOON  
BRIAN MOON

656-8507

## Yard of the Month: April



**Araceli & Stephen Dingman**  
**13243 Hunters Spring**



**ADANTE**  
SENIOR LIVING

## Everything You Want in Senior Living

Embrace the worry-free care you deserve and the peace of mind of having all of your needs met. Our community provides compassionate, individualized care with a true Texas Hill Country flair! See what our residents have to say:



"Adante was an excellent experience for me.  
Loved all the residents! Made wonderful friends.  
And the staff was helpful and very caring."  
- Mary G.

**Call today to schedule a tour and  
experience our resident-first philosophy!**

**210.972.7512 | [AdanteLife.com](http://AdanteLife.com)**

2702 Cembalo Blvd., San Antonio, TX 78230

## CONCERNES ABOUT SHORT TERM RENTALS (STR'S) IN HUNTERS CREEK

Your Association is looking for interested parties to work with the STR Committee to explore options for prohibiting STRs in our neighborhood. The Board recently decided to add this topic to the agenda of our Annual Membership Meeting on April 9th, and to ask residents to provide input as we begin to look at options. Please plan to attend the meeting and let us know your opinions on this topic.

Many of you are aware there have been a couple of STR properties operating in Hunters Creek for several years and your neighbors and the Association have dealt with the issues they bring. The most common issues are a steady stream of non-residents in the neighborhood, excess vehicles parked in the street, loud conversations at all hours of the day, and waste bins on the street 7 days a week. But there have been other, more serious issues that have caused many of us to wonder what it would take to prohibit these commercial properties from being embedded in our residential community.

Adding urgency to this concern, a quick check of the City's website has determined the number of registered STRs in Hunters Creek recently doubled; 2 new properties were registered in January and 1 more in February. And we have already had concerns and complaints from neighbors about these new properties.

In addition, most of the neighborhoods around us have recently made changes to their property restrictions to prohibit STRs, so ours is about the only neighborhood where new properties can be located. Without any action on our part, the current City Codes will allow many more of our homes to be converted to hotels.

John Nicholas, Secretary, HCNA

## BILL TURNS 102!

From Neighbor Tessy Flores



Feb 25, 2025 OUR "OLD" NEIGHBOR BILL MELLON celebrated his 102 BIRTHDAY. Bill used to live at 3702 Hunters Trail. You probably remember him working on wood projects out of his garage. February 23rd, his daughter Leacy had a party for him at his new home at the Patriot Heights. Some of Bills old neighbors attended that party at Patriot Heights. Below is a photo of some of the old neighbors Kathie Sherman, Jeff Burton, Bill Mellon, Kenyon Daniel, Barb Kroesche, Karen Erwin & Tessy Flores. Bill is ONE of a kind .....We all love Bill



## SPRING IS IN THE AIR!

As you think about all the things you want to plant this year, think about what could be toxic to your furry friends. Lillies, tulips, foxglove, azaleas, ivy, sago palm China berries and most nuts are considered to be toxic to dogs. They can cause intestinal blockage as well as other issues. If your dog does ingest any part of poisonous plants contact the veterinarian immediately or the pet poison helpline (855)764-7661.

Do not induce vomiting unless instructed to do so by the vet. It is a myth that animals know which plants are poisonous to them.

We had two escapees this past month. Luckily they were both microchipped and were returned home safely. Neither one was registered. Unfortunately over 75% of the escaped dogs in the neighborhood never get registered even after they are returned home safely. This is a volunteer service that is provided to the neighborhood by your neighbors. Please be helpful and register your furry family members.

Your Friendly Neighborhood pet finder

Irene Hays-Pierce | gizpie@gmail.com | 210-392-3880





## Combined Invoice

Hunters Creek Neighborhood Association (HCNA)  
May 2025 – April 2026 Maintenance and Security Fee

Hunters Creek Swim & Racquet Club (HCSRC)  
April 2025 – March 2026 Dues (Complete Reverse Side)

### Your \$85 payment to the HCNA provides for the following:

- Security patrols by off duty SAPD officers in unmarked cars
- Utilities (water and electricity) and maintenance of Hunters Creek's front entrance
- Landscape maintenance of common areas – seasonal plantings and watering on numerous islands, mowing of green belts, and Christmas decorations.
- Signs at entrances of seasonal nature and notices of meetings
- New Resident Packets
- Pet Registration Program
- Neighborhood social activities
- Hunters Creek Neighborhood Website [www.hunterscreeksatx.org](http://www.hunterscreeksatx.org) and Facebook page: Hunters Creek Neighborhood – San Antonio
- Monthly newsletter

### Your payment to the HCSRC provides for the following:

- Maintenance of the tennis courts, pool, clubhouse, parking lot and grounds
- Certified lifeguards on duty during open season
- Neighborhood events: Easter Egg Hunt, Fiesta Party, Lawn Chair Tennis, Fall Festival, Turkey Trot, etc.
- Voting Precinct
- Neighborhood playground
- Hurricanes Swim Team for ages 5-18 <https://hunterscreek.swimtopia.com>
- Website [www.hunterscreekclub.clubexpress.com](http://www.hunterscreekclub.clubexpress.com) and Facebook page: Hunters Creek Swim and Racquet Club – San Antonio

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Email Address (please print) \_\_\_\_\_

### Please check the dues you wish to pay

HCNA Maintenance Fee \_\_\_\_\_ \$85.00

HCSRC Annual Dues \_\_\_\_\_ \$290.00

Joint Membership \_\_\_\_\_ \$375.00

Additional Donation (HCNA) \_\_\_\_\_

Additional Donation (HCSRC) \_\_\_\_\_

**Total Check** \$ \_\_\_\_\_

**Please support both HCNA & HCSRC  
for a total of \$375.00**

Please make check to: HCNA and mail to: HCNA, PO Box 781315, San Antonio, TX 78278 or pay online at  
[www.hunterscreekclub.clubexpress.com](http://www.hunterscreekclub.clubexpress.com).

If joining the Hunters Creek Swim & Racquet Club, please complete information on the reverse side. For any  
questions, contact [membership@hunterscreeksatx.org](mailto:membership@hunterscreeksatx.org).



PLEASE USE THIS PAGE FOR INVOICE.





## For Hunters Creek Swim & Racquet Club Applicants

REGISTER ONLINE AT [www.hunterscreekclub.clubexpress.com](http://www.hunterscreekclub.clubexpress.com)

**A NOMINAL PAYPAL FEE WILL APPLY TO ONLINE REGISTRATIONS**

**Please list the names of household residents.**

Member Name: \_\_\_\_\_

Spouse / Partner \_\_\_\_\_

**Household Children or Grandchildren:**

Name \_\_\_\_\_ Age: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_

Name \_\_\_\_\_ Age: \_\_\_\_\_

Thank you for supporting your Swim & Racquet Club!



PLEASE USE THIS PAGE FOR APPLICATION.

# VOTE AGAINST DECRIMINALIZING **THEFT!**



## PROPOSITION A **decriminalizes** **SHOPLIFTING**

**up to \$750 per incident**

Thieves would be released with a “verbal warning” only!

No arrests. No jail time. **DON'T BE DUPED!**

**Prop A** is NOT about POT but letting criminals go free.

**GET THE **FACTS** at **PROTECTSA.NET****

**EARLY VOTING BEGINS **APRIL 24TH** • ELECTION DAY **MAY 6TH****

# VOTE **AGAINST** PROP A

Paid for by the **Protect SA PAC**



HUNTERS CREEK NEIGHBORHOOD ASSOCIATION  
*Hunters Creek Swim & Recreation Club*  
P.O. Box 781315  
San Antonio, TX 78278

PRSRT STD  
U.S. POSTAGE  
PAID  
SAN ANTONIO, TX  
PERMIT NO. 1568

*Time Dated*



## TEEN SERVICE DIRECTORY

We need to update the Classifieds. If you would like your name added or removed, please e-mail Mary Hays- Pierce at [mehpta@gmail.com](mailto:mehpta@gmail.com).

### BABYSITTING

Chloe Gardner .....210-758-3303  
Janelle Garza.....210-393-5426  
Ella LaGrange.....210-844-6356  
Lily Levy .....1-732-567-2028  
Kierra Nguyen.....720-270-9093  
Dena Smiley .....210-618-4264  
Miguel Smiley (text only) .....210-389-4458  
Michelle Tillery.....210-492-4695  
Erin Willette.....210-289-9541

### PET CARE, HOUSE SITTING

Janelle Garza.....210-393-5426  
Ella LaGrange.....210-844-6356  
Emily Miller .....210-771-6967  
Kierra Nguyen.....720-270-9093  
Dena Smiley .....210-618-4264  
Miguel Smiley (text only) .....210-389-4458  
Brendan Smith .....210-492-3379  
Vivian Smith.....210-492-3379  
Erin Willette.....210-289-9541

### HOUSE, PLANT, PET SITTING

Adrina Fierro ..... (915) 433-2899  
Janelle Garza.....210-393-5426  
Kierra Nguyen.....720-270-9093

### MATH TUTORING

Hadley Kasson (MS math/science, Alg I/ II).....210-815-8647  
Eli Mazeika (1<sup>st</sup> - 9<sup>th</sup>, pre-Alg, Alg I) .....210-667-0884  
Ewan Moukareml (1<sup>st</sup> - 8<sup>th</sup> Grade).....210-913-4496  
Kierra Nguyen (thru 9th Grade) .....720-270-9093  
Dena Smiley (Math/Science) .....210-618-4264  
Mason Schuster (1<sup>st</sup>-11<sup>th</sup>, PSAT & SAT) .....210-420-4657

## CALLING 311



311 is an easy-to-remember telephone number that connects citizens with specially-trained customer service representatives ready to assist with City service requests – potholes, stray animals, downed street signs, trash collection or other City requests. Customer satisfaction is important.

**D8 | COUNCILMEMBER**  
Manny Pelaez  
**CITY COUNCIL**  
**DISTRICT 8**  
**DISTRICT 8 OFFICE CONTACT:**  
**Office:** (210) 207-0943  
**Email:** [council.district8@sanantonio.gov](mailto:council.district8@sanantonio.gov)  
**Social Media:** [cosa\\_cd8](#)

**EMERGENCY** 911

**CITY SERVICES HOTLINE** 311

**STATEWIDE REFERRAL SERVICE** 211

**SAFD NON-EMERGENCY** (210) 207-7744

**SAPD NON-EMERGENCY** (210) 207-7273

**SAPD PRUE SUBSTATION** (210) 207-7425

**SAPD PRUE SAFFE OFFICERS** (210) 207-7169

**ANIMAL CARE SERVICES** (210) 207-4738

**SAWS** (210) 704-7297

**CPS ENERGY** (210) 353-2222

**BEXAR COUNTY TAX**  
**ASSESOR-COLLECTOR**  
(210) 335-2251

**HOMELESS**  
**CONNECTIONS HOTLINE**  
(210) 207-1799

**NATIONAL DOMESTIC VIOLENCE HOTLINE**  
Call 1-800-799-7233 and TTY (confidential & free)