

April '25/May '25

# CANTERBURY FARMS

## Community Association Newsletter

Published bi-monthly by Neighborhood News Inc.

### *Announcement from FirstService Residential Regarding 2025 Collection Charges*

Dear Canterbury Farms Residents,

It has come to our attention that some of the delinquent homeowners received late statements and demand notices that placed a wrong administrative charge on your accounts. If you are current in your assessments, you can disregard this communication. These charges may be listed on your statement or notice as Reminder Collection Cost or Demand Letter/Notice. Our sincerest apologies that this error has occurred. Our Accounting Department is going through the accounts to make the applicable corrections. This only is applicable to charges posted in 2025, and no others. They will credit back the incorrect fee and replace it with the correct fee. If you have already paid your bill in full, this correction may result in a credit being posted to your account to be used for a future assessment that is billed.

Any adjustments will be reflected in the statements you will receive in early June 2025 for the quarter 3 assessment, which is due July 1st. To facilitate the correction, the association will hold collections until 7-31-2025, at which point the association's collections process will resume. This does not affect accounts with the association's counsel for collections. Please be sure to address all account balance prior to this deadline. Again, we apologize for the error and any confusion this has caused. Please contact Resident Support Services should you have any additional follow-up questions.

Warm Regards,  
FirstService Residential



### NEW WAY TO GET RESIDENT SUPPORT ONLINE

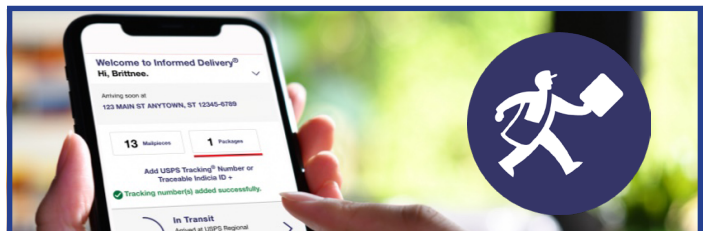
In addition to 24/7 access to the customer care team via phone at 833-578-1134, FirstService Residential has also introduced a new way to get support online through Resident Support Services (RSS). Scan the QR Code or go to <https://txsupport.fsresidential.com/hc/en-us>



**Visit Our Site  
Or Scan The QR  
Code And Submit  
Your Request.**

Support is available for

- Account balance and ledger inquiries
- General Complaints/suggestions (including violations)
- Questions about existing architectural modification requests or process
- And more



### SIGN UP FOR INFORMED DELIVERY

We recommend signing up for this free service: USPS Informed Delivery at <https://www.usps.com/manage/informed-delivery.htm>. Informed Delivery allows you to see photos of your mail before it arrives so you can stay on top of picking up important mail.

## SENIOR RESOURCES

If you are 60 years old or older, you are eligible to enroll at the city's Senior Centers, where you can enjoy benefits and activities such as:

- Caregiver support services
- Certified fitness advisor
- Fitness classes
- Health screenings
- Social services
- Computer café
- Gym equipment
- Ping pong tables
- Meals
- Entertainment

We are fortunate to have two Senior Centers located less than 5 miles from our neighborhood.

### Alicia Treviño López Senior Center

8353 Culebra Road, San Antonio, TX 78251

Tel. 210-558-0178

### Doris Griffin Senior Center

6157 NW Loop 410, San Antonio, Texas 78238

Tel. 210-780-7444

Enrolled seniors that live within a five-mile radius may qualify for free transportation to and from the Senior Center. For Senior Center Transportation call 210.207.7172.

**Caregiver Resources:** Do you provide help to a family member or loved one, (60 years of age or older) with dementia or chronic illness? If so, you may be able to get access to helpful information and support from Wellmed's Caregiver SOS program. To learn more, go to [www.caregiversos.org](http://www.caregiversos.org) or call 866-390-6491 and ask to speak with a Caregiver Specialist for help with Caregiver support services.

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## GOOD REASONS TO LEASH YOUR DOG



The City of San Antonio and Bexar County leash laws state, "an animal owner or keeper shall not walk an animal without a leash restraint, and shall not guide or take animals onto the yards or driveways of property not owned, leased or occupied by the animal owner..." There are many good reasons to keep your dog on a leash, including those on the following list:

**Improved Companionship:** A well trained and leash-obedient dog is a pleasure to walk with.

**Pet Safety:** A leash is commonly referred to as "Your Pet's Lifeline," protecting your pet from traffic and unrestrained animals.

**Reward:** It's a great way to reward your dog. Your dog will immediately respond with a wagging tail the moment he or she sees you holding the leash.

**Identification Tool:** It's a great identification tool, symbolizing that the dog has an owner, and enabling someone who sees the leash can identify the dog's owner, should you become separated.

**It's the law!** The law is in place to protect your pet, your neighbors and all members of our community from injury.

### Reference:

[311.sanantonio.gov/kb/docs/articles/animals/pet-restraintleash-law](http://311.sanantonio.gov/kb/docs/articles/animals/pet-restraintleash-law)

## KNOW THE NEW STAGE 3 WATERING HOURS

**5-10 AM &  
9 PM-MIDNIGHT**

KNOW YOUR DAY

M	T	W	TH	F
0	2	4	6	8
1	3	5	7	9

LAST DIGIT OF ADDRESS



WateringRules.com



**San Antonio Water System**

## MONARCH MIGRATION: HOW YOU CAN HELP



Monarch butterflies are one of the most iconic and beautiful species to call Texas home. Known for their remarkable long-distance journey, monarchs travel thousands of miles between North America and Mexico each year. These butterflies are famous for their striking orange-and-black wings, but their incredible migration from Canada to central Mexico—covering up to 3,000 miles—makes them a marvel of the natural world. Unfortunately, monarch populations have been declining in recent years due to habitat loss, climate change, and other environmental factors. However, Texas plays a crucial role in their migration path, and residents can take steps to help protect these magnificent creatures.

Here are a few simple yet effective things residents can do to help support monarch butterflies during their migration through Texas:

**Plant Milkweed-** Milkweed is essential for monarch survival, as it provides both food for larvae and a place for monarchs to lay their eggs. By planting milkweed in your garden, you can create a sanctuary for monarchs as they pass through the area.

**Create Butterfly-Friendly Habitats-** Consider planting nectar-rich flowers like asters, zinnias, and lantanas to provide food sources for adult butterflies. Creating a butterfly-friendly garden with a variety of plants will help attract monarchs and other pollinators, such as bees and hummingbirds, which are vital to the ecosystem.

**Provide Water-** Monarchs need water to stay hydrated during their migration. You can help by offering a shallow water source, such as a birdbath or a small bowl, in your yard. Be sure to add rocks or sticks so butterflies can land and safely drink without risk of drowning.

**Minimize Pesticide Use-** Pesticides can harm monarchs and other beneficial insects. By reducing or eliminating the use of chemical pesticides in your garden, you help protect monarchs from harmful toxins. Opt for natural pest control methods, such as encouraging beneficial insects like ladybugs, to keep your garden healthy without posing a threat to monarchs.

With your help, these beautiful butterflies will continue to grace our state each year, reminding us of the importance of protecting the natural world for future generations. Let's work together to make Texas a welcoming place for monarch butterflies, and ensure they have a safe passage during their migration.

## BEXAR COUNTY ELECTIONS - MAY 3, 2025

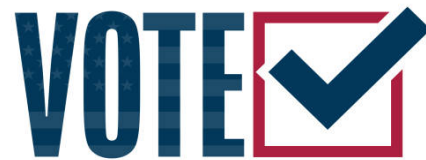
### Joint General, Special, and Bond Election

The City of San Antonio will hold a General Election for the Mayor and City Council on May 3, 2025. Polls will be open from 7 a.m. - 7 p.m. at over 300 locations

**NOTE:** Early voting will be from April 22 - 29, 2025.

**Election Day Vote Period:** Saturday, May 3, 2025  
(7 AM to 7 PM)

Go to Bexar County Elections Department | Bexar County, TX - Official Website <https://www.bexar.org/1568/Elections-Department> for more details.



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ITEX in San Antonio- Barter Community





Canterbury Farms Community Association  
c/o First Service Residential  
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Shavano Park, TX 78231

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**Time Dated**

## PLANNING HOME IMPROVEMENTS?

If you are planning a home improvement project such as exterior house painting, patio covers, walkways, storage sheds and other improvements, you will need to submit an Architectural Improvement Request form so that your project can be reviewed first by the Architectural Control Committee (ACC).

The ACC review is to ensure that improvements do not violate any of the deed restrictions, that they are well planned, with sound materials and workmanship, with colors in harmony with the community and that will enhance the property.

Architectural Improvement Request forms are available from First Service Residential at: [www.fsresidentialsa.com](http://www.fsresidentialsa.com). The completed form must be submitted to FSR with a drawing of the proposed improvement on a copy of the survey with the location of the desired improvement in relation to existing structures, easements and trees etc. You'll need to provide information about the design, materials and construction for the proposed improvement and color samples for paints or stains for exterior projects. The Architectural Control Committee will review your request and provide a decision within 30 days. There's a fee of \$25 due at time of submission.

## USEFUL CONTACTS:

CFCA President: Trudy Edwards  
210-595-9801 | [TrueSARealEstate@gmail.com](mailto:TrueSARealEstate@gmail.com)

CFCA Vice President: Jeremy Rodriguez  
210-467-7314

Canterbury Farms website:

[www.CanterburyFarmsSA.com](http://www.CanterburyFarmsSA.com)

Canterbury Farms Resident Portal:

<https://canterburyfarmshoa.connectresident.com/>

FirstService Residential Association  
Management Company:

Mon-Fri 8:00am-6:00pm | Tel: 210-829-7202

FirstService Residential Website:

<http://www.fsresidentialsa.com/fsr/home.asp>

Canterbury Farms Property Manager: Celina Elias  
210-582-6069 | [celina.elias@fsresidential.com](mailto:celina.elias@fsresidential.com)

SAPD (non-emergency):

210-207-SAPD | 210-207-7273 | 210-207-7744

Crime in Progress – Dial 911

SAPD Anonymous Tip by Text: Text SATIP to 847411

SAPD SAFFE Officer: Eloy Medina, 210-394-0940

[Eloy.Medina@sanantonio.gov](mailto:Eloy.Medina@sanantonio.gov)

24 hr City Hotline: Call 311 to report code violations, etc.

<https://311.sanantonio.gov/>

Animal Care Services: 210-737-1442

District 5 Councilwoman Teri Castillo's Office:

210-207-7043

Senior Resources: <https://www.sanantonio.gov/humanservices/SeniorServices/Resources>



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